

AdviceOS Release 3 (August 2026)

We wish to inform you of recent updates to AdviceOS, and the Dynamic Fact Find as part of our current release. For your convenience, these changes have been organised according to the relevant areas of the software and categorised based on whether they introduce new functionality or address issues raised by users or staff. Please refer to the table of contents below for a summary of the updates:

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AdviceOS

In preparation for our release scheduled for the evening of 31/08/2026, please review the following items outlining changes that will impact various modules within AdviceOS. The specific module/s impacted are listed within each item.

Enhancements

Updated Life Expectancy

Module: Cashflow and Capital

Reference: 96541

Details: Have updated the Life Expectancy table within Settings section of AdviceOS, any modelling modules that are impacted, and Digital calculators.

Configurations required:

Actions: N/A

Add Chronicles for changes to the Advisory Panel

Module: Security

Reference: 97716

Details: Activity chronicles are now recorded whenever changes are made to a client's advisory panel. These will be viewable in the Client records -> Activity page and relevant reports.

Configurations required:

Actions: N/A

Add Chronicles for Restricting/UnRestricting a client in Fact Find

Module: Security

Reference: 97730

Details: Activity chronicles are now recorded whenever changes are made to a client's "Restricted" status relating to the Advisory Panel. These will be viewable in the Client records -> Activity page and relevant reports.

Configurations required:

Actions: N/A

Customise tab is not working for SMSF SOA template

Module: Midwinter.AdviceOS\HTML5\Planbuilder

Reference: 94377

Details: Fixed an issue in the **Customise SOA** tab where an error occurred when generating or editing an SOA assigned to an SMSF entity for a single-client scenario. The issue was caused by system logic incorrectly attempting to retrieve spouse details for SMSF-assigned SOAs where no spouse exists. The Customise SOA functionality has been updated to correctly handle SMSF entities, preventing the error and allowing advisers to customise SOAs successfully. This issue did not impact couple-client scenarios.

Configurations required:

Actions: N/A

Issues Resolved

Portfolio Balance Discrepancy - 45726333723

Module: Total portfolio analysis

Reference: 96840

Details: Resolved an issue in Total Portfolio Analysis (TPA) where certain Term Deposit holdings displayed different values between the Platform & Investments page and the Portfolio Details page.

Configurations required:

Actions: N/A