

AdviceOS Release 1 (September 2026)

We wish to inform you of recent updates to AdviceOS, and the Dynamic Fact Find as part of our current release. For your convenience, these changes have been organised according to the relevant areas of the software and categorised based on whether they introduce new functionality or address issues raised by users or staff. Please refer to the table of contents below for a summary of the updates:

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AdviceOS

In preparation for our release scheduled for the evening of 14/09/2026, please review the following items outlining changes that will impact various modules within AdviceOS. The specific module/s impacted are listed within each item.

Enhancements

Centrelink Updates - 20 Sept 2026

Module: Centrelink

Reference: 93466

Details: Have updated the relevant Centrelink rates and thresholds as per the changes provided by DSS. While part of the Sept R1 release, these changes will not be deployed into the Production environment until the morning of the 20th of September.

Details of all changes are available within Settings > Legislation > Centrelink section of AdviceOS.

These include the following changes:

- Part Age Pension asset & income thresholds
- Age Pension rates
- Jobseeker rates & income limits
- Rent assistance maximum payments
- CSHC income thresholds

Configurations required:

Actions: N/A

Include Div 296/293 changes in C and C Report

Module: Templates

Reference: 97903

Details: Fixed an issue in the Reporting Engine where Div 296 tax was applied to a client. Following this fix, the SOA and Cashflow & Capital reports will now reflect the same values displayed in the Cashflow & Capital module in the UI

Configurations required:

Actions: N/A

Division 296 Strategy Text update for SOA

Module: Templates

Reference: 97915

Details: Updated the Strategy text in the SOA to cater for Div 296 changes

Configurations required:

Actions: N/A